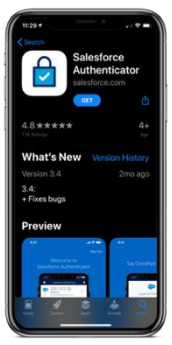
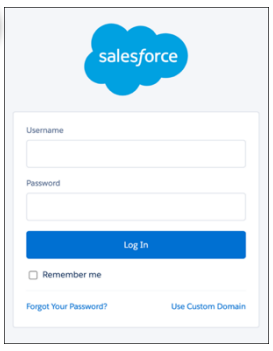
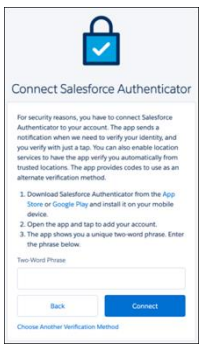
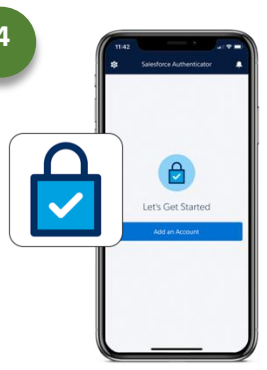
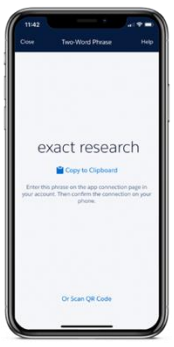
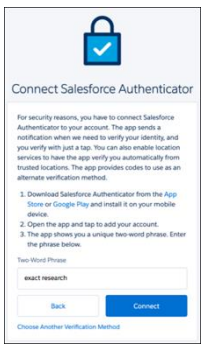
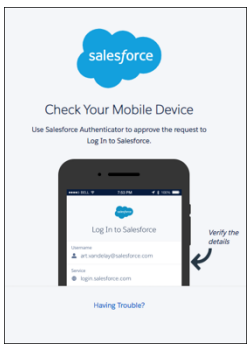
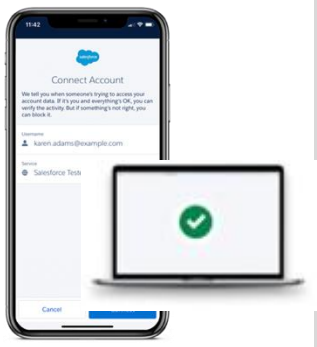
How to Register and Use Salesforce Authenticator for Multi-Factor Authentication (MFA) Logins

Register Salesforce Authenticator

To use Salesforce Authenticator as a verification method for MFA logins, register the app to connect it to your Salesforce account. You can register the app at any time, even before MFA is turned on.

To register Salesforce Authenticator the first time you log in after MFA is turned on, follow these onscreen instructions.

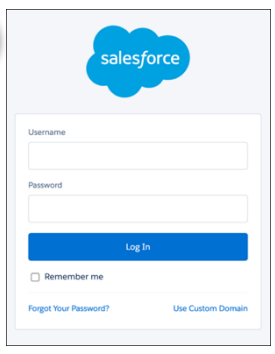
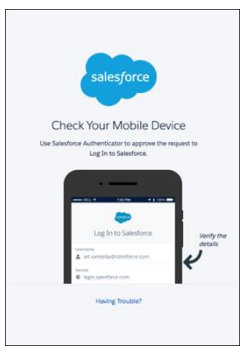
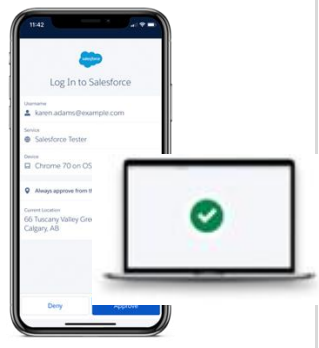
1 	2 	3 	4 
Install Salesforce Authenticator on your mobile device. It's available from the Apple App Store or Google Play.	On your computer, log in to Salesforce. You may be prompted to verify your identity with a one-time passcode via email or text message.	The screen to register Salesforce Authenticator displays automatically.	On your mobile device, open Salesforce Authenticator and tap **Add an Account**.
5 	6 	7 	8 
The app displays a two-word phrase.	On your computer, enter the phrase in the Two-Word phrase field. Then click **Connect**.	Salesforce Authenticator is connected to your Salesforce account. Confirm the connection details in the app.	In Salesforce Authenticator, verify the connection details, then tap **Connect**. And that's it! You finish logging in.

To register Salesforce Authenticator from your personal settings in Salesforce:

1. Download and install the Salesforce Authenticator app on your mobile device. The app is available from the Apple App Store or Google Play – Should already be installed!
2. Log in to Salesforce, then go to your personal settings.
3. Enter Advanced User Details in the Quick Find box, then select **Advanced User Details**.
4. In the App Registration: Salesforce Authenticator field, click **Connect**.
5. For security purposes, you may be prompted to log in to your account or verify your identity by receiving a one-time passcode via email or test message.
6. Complete steps 3 through 9 in the above table.

Log in with Salesforce Authenticator

To use Salesforce Authenticator to verify your identity for MFA logins:

1 	2 	3	4 
On the Salesforce login screen, enter your username and password, as usual.	Salesforce prompts you to use Salesforce Authenticator to verify your identity.	On your mobile device, respond to the push notification to open Salesforce Authenticator.	In Salesforce Authenticator, verify that the login request is from you, then tap **Approve**. You're successfully logged in to your account.